



Contract Administration

TO: PEF Membership, Executive Board Members, Field Services
FROM: Erika Frasier, Health Benefits Specialist
DATE: May 23, 2025
RE: Total Administrative Services Corporation (TASC) – New Debit Card

Total Administrative Services Corporation (TASC) has informed the Office of Employee Relations that they will be issuing new Flex Spending Account (FSA) debit cards. They anticipate the new debit cards will be mailed on June 23, 2025, and have provided the following schedule:

E-MAIL COMMUNICATION SCHEDULE

- 1st Participant Communication: Thursday, May 22, 2025
- 2nd Participant Communication: Tuesday, June 17, 2025
- 3rd Participant Communication: Monday, June 23, 2025

KEY POINTS

- Temporary Access Disruption: Participants will experience a 5–7-day gap (depending on USPS delivery) where old cards are inactive and new cards are in transit.
- Participants will be notified in advance and provided instructions on accessing funds during the transition.
- Website:
<https://link.edgepilot.com/s/2c83b838/REEMPiUU0k6De9D95QYDWw?u=https://www.tasconline.com/newcard/>

NEXT STEPS FOR PARTICIPANTS

- Card usage prior to June 22, 2025:
 - Continue using current card until June 8, 2025.
 - Update automatic payments methods—these will stop processing after June 21.
 - Confirm mailing address (Call 800-358-7202 if needed).
- Card usage on or after June 22, 2025:
 - Current card(s) will be deactivated.
 - Start using your new TASC Card once it arrives (may take 5-7 days via USPS). The new card will arrive in a plain white envelope and look like the example below.



If you need assistance, please contact TASC at 800-358-7202.