



ACTION ALERT

KEEP THE DEPARTMENT OF LABOR TELEPHONE CALL CENTER OPEN

New York State plans to close the New York City Telephone Call Center (TCC) without adequate justification for the closure. *New York City will lose over 250 jobs due to this closure.* The State plans to rely on TCC offices in Troy and Endicott to handle NYC Unemployment Claims. These offices will be unable to recruit adequate numbers of Spanish and Chinese speaking staff. This may violate federal court orders regarding unemployment insurance service to claimants with limited English proficiency.

TAKE ACTION ON THIS IMPORTANT ISSUE

This closure will result in layoffs as well as geographic transfers uprooting families from their communities. If we are to keep the TCC jobs in NYC we need our state legislators to put pressure on Governor Pataki and his Commissioner of Labor.

**Fax a letter to the Governor
and his Labor Commissioner.**

Go to *www.pef.org* and click on



TOGETHER WE CAN MAKE A DIFFERENCE